UNITED STATES DISTRICT COURT FOR THE EASTERN DISTRICT OF PENNSYLVANIA

MAYA DEVINSKAYA, on behalf of herself and all others similarly situated,

Civil Action No.

Plaintiff,

v.

SERVICE CORPORATION INTERNATIONAL INC., SCI PENNSYLVANIA FUNERAL SERVICES INC., FOREST HILLS CEMETERY CORP., and SHALOM MEMORIAL PARK, INC, each doing business as "SHALOM MEMORIAL PARK,"

Defendants.

NOTICE OF REMOVAL

Pursuant to 28 U.S.C. § 1332(d), 28 U.S.C. § 1441, 28 U.S.C. § 1446(a), and 28 U.S.C. § 1453, Defendants Service Corporation International Inc. ("SCI"), and SCI Pennsylvania Funeral Services Inc. ("SCI Pennsylvania"), doing business as Forest Hills Cemetery Corp. and Shalom Memorial Park, Inc. (collectively, the "Defendants"), through their counsel, hereby file this Notice of Removal of this action from the Philadelphia County Court of Common Pleas, No. 001110, to the United States District Court for the Eastern District of Pennsylvania and state as follows:

1. Plaintiff Maya Devninskaya ("Plaintiff"), individually and on behalf of those similarly situated, originally commenced this putative class action by filing a complaint against Defendants in the Philadelphia County Court of Common Pleas on or about May 12, 2014, where it is presently captioned as <u>Devinskaya v. Service Corporation International Inc.</u>, et al., No. 001110 (the "Complaint"). No further proceedings before the state court have occurred.

- 2. Pursuant to 28 U.S.C. § 1446(a), a copy of the Complaint, the only process, pleading, or order received by Defendants in this action, is attached hereto as **Exhibit A**.
- 3. Defendants first received a copy of the Complaint from Plaintiffs on May 27, 2014. Therefore, this removal is timely pursuant to 28 U.S.C. § 1446(b) because it has been filed within 30 days after Defendants received the Complaint.
- 4. Defendants remove this action based on this Court's original jurisdiction under 28 U.S.C. § 1332(d). Specifically, the putative class is alleged to have more than 100 class members, the parties are minimally diverse, and the matter in controversy exceeds the sum or value of \$5,000,000.
- 5. As alleged in the Complaint, Plaintiff brings this action as a class action pursuant to Rule 1701, et seq., of the Pennsylvania Rules of Civil Procedure on behalf of herself and all members of the putative class. See Exhibit A, Complaint, ¶94.
- 6. As alleged in the Complaint, Plaintiff is a resident of Philadelphia, Pennsylvania.

 See Exhibit A, Complaint, ¶16.
- 7. As alleged in the Complaint, SCI is a Texas Corporation with its principal place of business located at 1929 Allen Parkway, Houston, Texas. See Exhibit A, Complaint, ¶17. SCI is alleged to have "created the polices alleged herein and directed its subsidiaries . . . to carry out these polices as part of a common course of conduct relating to the sale of burial plots and treatment of graves at Shalom Memorial Park." Id. As such, minimal diversity exists pursuant to 28 U.S.C. § 1332(d).
- 8. Plaintiff's Complaint further alleges that the proposed class is comprised "of at least 1,000 persons." See Exhibit A, Complaint, ¶16.

- 9. The amount "in controversy" in Plaintiff's Complaint exceeds the \$5,000,000 jurisdictional amount required by 28 U.S.C. § 1332(d). Specifically, Plaintiff is seeking, in part, disgorgement of the "cost[s] paid by Plaintiff and the class for burial plots and burial services." See Exhibit A, Complaint, ¶¶144-148. These amounts far exceed the jurisdictional amount.
- 10. Defendants' net sales average from the property sales alone at the subject cemetery from January 2009 through April 2014 are in excess of \$8,000,000. See Exhibit B, Certification of Michael J. Amato.
- 11. In addition, Plaintiff's Complaint seeks an award of "class treble damages and/or a \$100 per person statutory penalty," punitive damages, and attorneys' fees and costs. See Exhibit A, Complaint, pg. 26.
- 12. Based on the foregoing, removal of this action is appropriate pursuant to 28 U.S.C. § 1332(d).
- 13. Pursuant to 28 U.S.C. § 1446(d), written notice of this Notice of Removal of this action will be filed with the Philadelphia County Court of Common Pleas.
- 14. Pursuant to 28 U.S.C. § 1446(d), written notice of the filing of this Notice of Removal of this action is being served on counsel for Plaintiff.

WHEREFORE, Defendants respectfully request that Plaintiff's civil action be removed from the Philadelphia Court of Common Pleas to the United States District Court for the Eastern District of Pennsylvania.

Respectfully submitted,

Saul Ewing LLP

John F. Stoviak, Esq. Nicholas J. Nastasi, Esq. 1500 Market Street, 38th Floor

Philadelphia, PA 19102

(215) 972-7777 jstoviak@saul.com nnastasi@saul.com

Attorneys for Defendants

Dated: June 12, 2014

CERTIFICATE OF SERVICE

I hereby certify that a true and correct copy of the foregoing Notice of Removal was served upon counsel for Plaintiff via Federal Express, addressed as follows:

> DeNittis Osefchen, P.C. Stephen P. DeNittis, Esq. Shane T. Prince, Esq. 1500 JFK Blvd, Suite 200 Two Penn Center Philadelphia, PA 19102

Bochetto & Lentz, P.C. Gavin Lentz, Esq. Bryan R. Lentz, Esq. 1524 Locust Street Philadelphia, PA 19102

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Philadelphia, PA 19102

(215) 972-7777

jstoviak@saul.com

Attorneys for Defendants

Dated: June 12, 2014

EXHIBIT A

JURY OF TWELVE (12) IS DEMANDED ASSESSMENT OF DAMAGES IS REQUIRED PLACE OF THE PROPERTY OF THE

DNITTIS OSEFCHEN, P.C.

v.

Stephen P. DeNittis, Esq. (ID No. 80080)
Shine T. Prince, Esq. (ID No. 89325)
130 JFK Blvd, Suite 200
Two Penn Center
Philadelphia, PA 19102
215-564-1721

Gavin Lentz, Estudia (15 No. 71383)
Bryan R. Lentz, Esquine (15 No. 71383)
1524 Locust Street
Philadelphia, PA 19102
215-735-2455

MayA DEVINSKAYA, on behalf of herself and all others similarly situated,

Plaintiff,

PHILADELPHIA COUNTY

COURT OF COMMON PLEAS

Civil Division

SERVICE CORPORATION

INTERNATIONAL INC., SCI

May 2014

PENNSYLVANIA FUNERAL SERVICES INC., FOREST HILLS CEMETERY CORP. and SHALOM MEMORIAL PARK, INC., each doing business as "SHALOM MEMORIAL

NO.

PARK,"

CLASS ACTION

Defendants

COMPLAINT IN CIVIL ACTION NOTICE TO DEFEND

Youlave been sued in court. If you wish to defend against the claim set forth in the following pages, you must take action within tweit (20) days after this Complaint and notice are served, by enteng a written appearance personally or by attorney and filing in writing with the court your defenses or objections to the claims set fortingainst you. You are warned that if you fail to do so the case may's entered against you by the court without further notice for any money claims in this complaint or for any other claim or relief requited by the plaintiff. You may lose money or property or other rightimportant to you.

YOUSHOULD TAKE THIS PAPER TO YOUR LAWYER AT ONCE IF YOU DO NOT HAVE A LAWYER OR CANNOT AFFRD ONE, GO TO OR TELEPHONE THE OFFICE SET FORTH BELOW TO FIND OUT WHERE YOU CAN GET LEGIL HELP.

Lawyers Reference Service
Philadelphia County Bar Association
One Reading Center
Philadelphia, PA 19107
(215) 238-1701

Le han demandado a usted en la corte. Si usted quiere defenderse de estas de estas demandas expuestas en las paginas siguientes, usted tiene veinte (20) días de plazo al partir de la fecha de la demanda y la notificación. Hace falta asentar una comparencia escrita o en persona o con un abogado y entregar a la corte en forma escrita sus defenses o sus objectiones a las demandas en contra de su persona. Sea avisado que si usted no se defiende, la corte tomara medidas y puede continuar la demanda en contra suya sin previo aviso o notification. Ademas, la corte puede decidir a favor del demandante y requiere que usted compla con todas las provisions de esta demanda. Usted puede perder dinero o sus propiedades u ostros derechos importantes para usted.

LLEVE ESTA DEMANDA A UN ABOGADO
IMMEDIATAMENTE. SI NO TIENE ABOGADO O SI NO TIENE
EL DINERO SUFICIENTE DE PAGAR TAL SERVICO, VAYA EN
PERSONA O LLAME POR TELEFONO A LA OFICINA CUYA
DIRECCION SE ENCUENTRA ESCRITA ABAJO PARA
AVERIGUAR DONDE SE PUEDE CONSEGUIR ASISTENCIA
LEGAL.

Lawyers Reference Service
Philadelphia County Bar Association
One Reading Center
Philadelphia, PA 19107
(215) 238-1701

Tria	eas of Philadelphia Count l Division	MAY 201	For Protonolary Use Only (Docket Number) MAY 2011 004410		
Civil C	over Sheet	E-Filing Number: 11405020	416		
PLAINTIFF'S NAME MAYA DEVINSKAYA		DEFENDANT'S NAME SERVICE CORPORAT	ION INTERNATIONAL INC.		
PLAINTIFFS ADDRESS 8330 ALMA ST. PHILADELPHIA PA 19152		DEFENDANTS ADDRESS 1929 ALLEN PARKW HOUSTON TX 77019			
PLAINTIFF'S NAME		DEFENDANT'S NAME FOREST HILLS CEM	ETERY CORPORATION		
PLAINTIFF'S ADDRESS			DEFENDANTS ADDRESS PINE AND BYBERRY ROAD PHILADELPHIA PA 19116		
PLAINTIFF'S NAME		DEFENDANTS NAME SHALOM MEMORIAL	PARK, INC.		
PLAINTIFF'S ADDRESS		DEFENDANTS ADDRESS 1635 MARKET STRE PHILADELPHIA PA			
TOTAL NUMBER OF PLAINTIFFS	TOTAL NUMBER OF DEFENDANTS	COMMENCEMENT OF ACTION			
1	4	▼ Complaint			
AMOUNT IN CONTROVERSY CON	URT PROGRAMS		П а.ш		
\$50,000.00 or less More than \$50,000.00	Jury S S		nerce Settlement r Court Appeal Minors tory Appeals W/D/Survival		
CASE TYPE AND CODE	<u> </u>		73.		
C1 - CLASS ACTION			97		
STATUTORY BASIS FOR CAUSE OF ACTIO	NC	v	The state of the s		
RELATED PENDING CASES (LIST BY CASE	E CAPTION AND DOCKET NUMBER)	FILED PRO PROTHY	IS CASE SUBJECT TO COORDINATION ORDER? YES NO		
		MAY 12 2014			
		K. EDWARDS			
TO THE PROTHONOTARY:					
Kindly enter my appearance of	n behalf of Plaintiff/Petition	er/Appellant: MAYA DEVINSK	AYA		
Papers may be served at the ad					
NAME OF PLAINTIFF'S/PETITIONER'S/APPI	ELLANT'S ATTORNEY	ADDRESS			
STEPHEN P. DENITTIS		5 GREENTREE CENT SUITE 410	5 GREENTREE CENTRE SUITE 410		
PHONE NUMBER	FAX NUMBER	525 ROUTE 73 NO	525 ROUTE 73 NORTH		
(856)797-9951	(856) 797-9978	MARLTON NJ 0805:	5		
SUPREME COURT IDENTIFICATION NO.		E-MAIL ADDRESS sdenittis@denitt	tislaw.com		
80080		Daoz o cao caoz o			
signature of filing attorney or par STEPHEN DENITTIS	RTY	DATE SUBMITTED Monday, May 12,	2014, 12:02 pm		
		Honday, May 12,			

COMPLETE LIST OF DEFENDANTS:

- 1. SCI PENNSYLVANIA FUNERAL SERVICES, INC. 1929 ALLEN PARKWAY HOUSTON TX 77019
- 2. SHALOM MEMORIAL PARK, INC. 1635 MARKET STREET PHILADELPHIA PA 19103
- 3. FOREST HILLS CEMETERY CORPORATION PINE AND BYBERRY ROAD PHILADELPHIA PA 19116
- 4. SERVICE CORPORATION INTERNATIONAL INC. 1929 ALLEN PARKWAY HOUSTON TX 77019

JURY OF TWELVE (12) IS DEMANDED ASSESSMENT OF DAMAGES IS REQUIRED

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MAYA DEVINSKAYA, on behalf of herself and all others similarly situated,

Plaintiff.

PHILADELPHIA COUNTY

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SERVICE CORPORATION
INTERNATIONAL INC., SCI
PENISYLVANIA FUNERAL SERVICES
INC., FOREST HILLS CEMETERY
CORPORATION, and SHALOM MEMORIAL
PARI, INC., each doing business as "SHALOM
MEMORIAL PARK.

v.

May 2014

NO.

CLASS ACTION COMPLAINT

Defendants

INTRODUCTION

- 1. This is a class action, brought under Pennsylvania law, on behalf of a class of purchasers of burial plots in "Shalom Memorial Park," and the family members of the deceased lovedones who are buried therein, who were the intended victims of the outrageous scheme and uniforn course of unlawful conduct alleged herein.
- 2. Defendants collectively own and operate "Shalom Memorial Park," a Jewish cemetry located in Philadelphia, Pennsylvania, where Defendants sell burial plots and burial services therein.
 - 3. As set forth more fully herein, in operating Shalom Memorial Park, Defendants

have engaged in a long-standing policy and uniform course of conduct consisting of unlawful acts and omissions in the sale of burial plots to class members, as well as deceptive conduct in Defendants' subsequent performance with regard to those plots after sale.

- 4. This uniform course of conduct was the result of intentional and knowing actions and omissions by Defendants, as Defendants tried to increase their profits by knowingly "overselling" grave plots in Shalom Memorial Park. In other words, Defendants engage in a policy of selling more burial plots in Shalom Memorial Park than can physically be derived from the finite amount of land available to place graves.
- 5. At all times relevant hereto, Defendants have been fully aware that the inevitable result of such a policy of "overselling" plots is that the boundaries of the "plots" sold by Defendants are regularly penetrated and encroached upon by Defendants, as Defendants attempt to squeeze more and more bodies into that finite amount of space.
- 6. This uniform course of conduct consists of a series of related acts and omissions by Defendants, under which Defendants:
 - Knowingly sold the same grave plots to multiple purchasers and/or knowingly sold grave plots to different purchasers where portions of the plots overlapped;
 - b. Knowingly pursued a policy of "encroachment," under which bodies in what were represented by Defendants to be separate grave plots were intentionally placed by Defendants so close together that the bodies actually overlapped, touched or very nearly touched, one another;
 - c. Intentionally sold plots to the class which Defendants knew were subject to this policy of "encroachment," without revealing the existence of this policy to the purchasers;
 - d. Knowingly buried bodies in plots which were already occupied by other bodies and/or placed bodies in a way such that the integrity of the plot was breached and bodies overlapped; and

- e. Intentionally sold plots to new purchasers which Defendants were aware were already occupied by a body, or where Defendants knew bodies would overlap, without revealing such occupancy to the new purchaser.
- 7. These actions and omissions by Defendants are not unfortunate accidents nor innocent mistakes.
- 8. Indeed, according to former employees of Defendants, Defendants actively monitor how often family members visit a grave site, so that Defendants can target occupied, existing graves which are seldom or never visited.
- 9. The purpose of this monitoring is so Defendants will know which graves are "safe" to double-sell the plot or encroach upon.
 - 10. This is not the first time Defendants have been caught pursuing such policies.
- 11. In 2001, Defendant SCI was sued in a class action in Broward County, Florida in the matter of <u>Joan Light v. SCI Funeral Services</u>, 17th Judicial Circuit, in and for Broward County, Florida, Case No. 01-21376 08, for engaging in deceptive practices almost identical to those alleged herein. SCI eventually paid \$65 million in punitive and compensatory damages to settle that matter. The Florida Attorney General also required that graves be separated and reorganized.
- 12. In 2009, Defendant SCI was again sued in a class action in California entitled <u>Sands</u>

 v. SCI, Superior Court of the State of California, County of Los Angeles, Case No. BC421528,

 for engaging in practices almost identical to those alleged in the case at bar. Defendant SCI

 settled the <u>Sands</u> matter for \$80 million.
- 13. In 2010, an SCI-owned Jewish funeral home in Brookline, Massachusetts, was charged by the Massachusetts State Board of Registration with serious violations of state law and regulations in connection with an incident where a woman was buried in the wrong grave, then disinterred by SCI without a legal permit being obtained and reburied in another grave with the

woman's family not being notified or Jewish law regarding disinterment or re-burial being observed. SCI paid the largest fine in the history of the Massachusetts as a result of that conduct.

- 14. Despite having been repeatedly caught and punished for such misconduct in the past,

 Defendant SCI continues to knowingly engage in the exact same type of conduct in Shalom

 Memorial Park.
- 15. This action seeks redress for the class in the form of compensatory damages, statutory penalties of \$100 per class member under 73 P.S. § 201-9.2(a), punitive damages and injunctive relief, which would include, inter alia, an order for injunctive relief, directing Defendants to cease the challenged practices, directing that an audit take place to ensure that the boundaries of each grave plot are respected, and creating a Court-monitored program to restore the integrity of each grave and remedy the conduct alleged herein.

THE PARTIES

- 16. Plaintiff Maya Devinskaya is a 73 old widow who resides in Philadelphia,

 Pennsylvania. Mrs. Devinskaya is a member of the proposed class in that she purchased a burial

 plot in Shalom Memorial Park from Defendants in 2013 in which to bury her daughter. As

 alleged in greater detail herein, Plaintiff Devinskaya was subjected to the policies alleged herein.
- 17. Defendant Service Corporation International ("SCI") is a Texas Corporation with its principal place of business located at 1929 Allen Parkway, Houston, Texas. SCI regularly conducts business and markets its activities in the Commonwealth of Pennsylvania. Together with the other defendants, SCI owns and operates Shalom Memorial Park cemetery. SCI created the policies alleged herein and directed its subsidiaries, including SCI Pennsylvania Funeral Services, Inc., Forest Hills Cemetery Corporation and Shalom Memorial Park, Inc., as well as its

employees and agents, to carry out these policies as part of a common course of conduct relating to the sale of burial plots and treatment of graves at Shalom Memorial Park.

- 18. Defendant SCI Pennsylvania Funeral Services, Inc. is a wholly owned subsidiary of Defendant SCI, and has its principal place of business located at 1929 Allen Parkway, Houston, Texas. Along with the other defendants, SCI Pennsylvania Funeral Services, Inc. owns and operates the Shalom Memorial Park cemetery. According to the records of the Pennsylvania Department of State, SCI Pennsylvania Funeral Services, Inc. is one of the registered owners of the fictitious business name "Shalom Memorial Park." SCI Pennsylvania Funeral Services, Inc. followed the directives of its parent, Defendant SCI, and implemented the policies alleged herein as part of a common course of conduct relating to the sale of burial plots and treatment of graves at Shalom Memorial Park.
- 19. Defendant Forest Hill Cemetery Corporation is a wholly owned subsidiary of Defendant SCI, and has its principal place of business located at Pine Road and Byberry Road, PO Box 11539, Philadelphia, Pennsylvania 19116. Along with the other defendants, Forest Hill Cemetery Corporation owns and operates the Shalom Memorial Park cemetery. According to the records of the Pennsylvania Department of State, Forest Hill Cemetery Corporation is one of the registered owners of the fictitious business name "Shalom Memorial Park." Forest Hill Cemetery Corporation followed the directives of its parent, Defendant SCI, and implemented the policies alleged herein as part of a common course of conduct relating to the sale of burial plots and treatment of graves at Shalom Memorial Park
- 20. Defendant Shalom Memorial Park, Inc. is a Pennsylvania corporation with a registered address of 1635 Market Street, Philadelphia, Pennsylvania, 19103. Along with the other defendants, Shalom Memorial Park, Inc. owns and operates the Shalom Memorial Park

cemetery. Shalom Memorial Park, Inc. followed the directives of its parent, Defendant SCI, and implemented the policies alleged herein as part of a common course of conduct relating to the sale of burial plots and treatment of graves at Shalom Memorial Park.

- 21. After reasonable investigation, Plaintiff avers that each of the Defendants acted as the agent, instrumentality and alter ego of the others, with a unity of purpose designed to increase profits based on the sale of burial plots at the Shalom Memorial Park under the policies alleged herein.
- 22. At all relevant times, Defendant SCI designed, drafted and implemented the policies and procedures used at Shalom Memorial Park, including the policies alleged herein. Defendant SCI mandated training for employees at Shalom Memorial Park. The contents of such training was created by and emanated from Defendant SCI. Defendant SCI also performed audits on Shalom Memorial Park.
- 23. Each Defendant participated in the policies alleged herein, rendering each such Defendant jointly and severally liable for the conduct alleged herein.
- 24. Each Defendant held itself out to Plaintiff and the world using the fictitious business name "Shalom Memorial Park," making it impossible for Plaintiffs to further differentiate between the actions of the specific Defendants at this time without discovery. Accordingly, all Defendants are henceforth collectively referred to as "Shalom Memorial Park" and/or "Defendants."

JURISDICTION AND VENUE

25. This matter is properly venued in Philadelphia County in that Plaintiff purchased a burial plot for her daughter Ella from Defendants in the Shalom Memorial Park in Philadelphia. Pennsylvania and Plaintiff resides in Philadelphia, Pennsylvania.

FACTS GIVING RISE TO THE CAUSES OF ACTION

- 26. Defendant SCI is a publically traded company which describes itself as "North America's largest single provider of funeral, cremation and cemetery services."
- 27. SCI operates more than 400 cemeteries in 43 states, including over 40 in the Commonwealth of Pennsylvania. Among these is Shalom Memorial Park, a Jewish cemetery in Philadelphia, Pennsylvania.
 - 28. As claimed by SCI on its own website:
 - "Service Corporation International is dedicated to compassionately supporting families at difficult times, celebrating the significance of lives that have been lived, and preserving memories that transcend generations, with dignity and honor."
- 29. As is clear from the series of lawsuits and criminal investigations by law enforcement officials in various states over the last decade, Defendant SCI operates the cemeteries it owns in ways that make this statement grossly and tragically inaccurate.
- 30. In 2001, SCI was sued in a class action in Florida for its operation of the Memorial Gardens cemetery near Fort Lauderdale, Florida, in an action captioned <u>Joan Light v. SCI</u>

 <u>Funeral Services</u>, 17th Judicial Circuit, in and for Broward County, Florida, Case No. 01-21376

 08.
- 31. As alleged in the <u>Light</u> matter, SCI had oversold the cemetery, so bodies were buried too close together, causing the graves to "encroach" on one another; in many cases overlapping each other.
- 32. In an effort to hide this fact, SCI pursued a policy of secret exhumation, in which bodies were exhumed and re-buried, without notice to authorities or family members.
 - 33. These allegations were particularly appalling to the Jewish cemetery's more

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Case ID: 14050 110

religiously observant customers, since traditional Jewish law requires bodies to be buried intact and prohibits disturbing the dead.

- 34. Moreover, in cases where exhumation and re-burial is necessary, Jewish law requires a religious service be performed prior to re-internment; something which could not be done owing to SCI's policy of failing to notify family members that their loved one was being moved.
- 35. SCI reached a \$14 million agreement with the Florida Attorney General's Office in 2003 that required SCI to repair plots and reorganize the cemeteries to ensure all graves were properly marked and the grounds could accommodate all plots sold.
- 36. SCI also settled a separate class-action lawsuit in Florida on behalf of 350 families for another \$100 million.
- 37. In 2009, SCI was again sued in a class action relating to its operation of a Jewish cemetery in Mission Hills, California, in an action captioned <u>Sands v. SCI</u>, Superior Court of the State of California, County of Los Angeles, Case No. BC421528.
- 38. Again, SCI was alleged to have "oversold" the cemetery, and to have engaged in a systematic policy of destroying or moving older graves in order to make room for new ones, without notifying authorities or family members.
- 39. After the California Supreme Court affirmed certification of a class action, SCI eventually settled Sands for \$800 million.
- 40. In 2010, an SCI-owned Jewish funeral home in Brookline, Massachusetts was charged by the Massachusetts State Board of Registration with serious violations of state law and regulations in connection with an incident where a woman was buried in the wrong grave, then disinterred without a legal permit being obtained and reburied in the correct grave, with the woman's family not being notified of the mistake or the corrective procedure. As a result, in

December 2011, the State Board announced a Consent Agreement and levied the biggest fine in its history against SCI.

- 41. Unfortunately, neither these prior incidents, nor the penalties and costs imposed as a result of these incidents have caused Defendants to live up to their promise to consumers of treating the deceased with "dignity and honor."
- 42. Rather, the same policies and course of conduct present in these prior incidents exist at Shalom Memorial Park, a Jewish cemetery owned and operated by Defendants in Philadelphia, Pennsylvania.
- 43. Specifically, as in these prior incidents, Defendants have "oversold" Shalom Memorial Park, pursuing a conscious and knowing policy of selling more burial plots than the amount of land available for burial can physically accommodate.
- 44. As in these prior incidents, this policy has led Defendants to try to squeeze in new burials in areas which are already saturated with existing graves, with the inevitable and foreseeable result that Defendants encroach on existing graves, violating the boundaries of plots that have already been sold and are occupied.
- 45. This uniform course of conduct consists of a series of related acts and omissions by Defendants, under which Defendants:
 - a. Knowingly sold more burial plots than Defendants had land available to actually place graves without overlap;
 - b. Knowingly pursued a policy of "encroachment," under which bodies in what were represented to be separate grave plots were intentionally placed by Defendants so close together that the bodies actually overlapped, touched or very nearly touched, one another;
 - c. Intentionally sold plots to the class which Defendants knew were subject to this policy of "encroachment," without revealing the existence of this policy to the purchasers;

- d. Knowingly buried bodies in plots which were already occupied by other bodies or in which two bodies partially overlapped; and
- e. Intentionally sold plots to new purchasers which Defendants were aware were already occupied by a body, or where two bodies partially overlapped, without revealing such occupancy to the new purchaser.
- 46. These events cannot accurately be described as accidents.
- 47. Rather, they are the logical and inevitable outcome of Defendants' knowing and deliberate policy of selling more burial plots than the available land will accommodate.
- 48. Indeed, employees of Defendant SCI have reported that there is a conscious and deliberate policy at Shalom Memorial Park, in which graves are watched by Defendants to see which ones are seldom or never visited by loved ones. Those which Defendants deem are unlikely to be visited are then targeted by Defendants for "encroachment," with the idea being that no one is likely to complain if Defendants violate the boundaries of such existing older plots in order to squeeze in new graves.
- 49. For obvious reasons, Defendants do not reveal the existence of such policies to consumers when they purchase a grave plot at Shalom Memorial Park from Defendants.
- 50. Rather, Defendants take full advantage of the fact that Jewish law dictates a prompt funeral and burial, leaving purchasers of burial services at Shalom Memorial Park little time to shop around.
- 51. Consumers are told in the form documents provided to them by Defendants that they are purchasing a "plot" from Defendants, that all "RIGHT, TITLE AND/OR EQUITY" in the plot "ARE BEING TRANSFERRED" to that consumer by Defendants, and that Defendants are giving up all rights to the plot purchased through a quitclaim release which states:

Case ID: 14050 110

"FOR \$1.00 AND OTHER VALUABLE CONSIDERATION, RECEIPT OF WHICH IS HEREBY ACKNOWLEDGED, I/WE DO HEREBY QUITCLAIM, RELEASE AND TRANSFER ALL RIGHT, INTEREST, TITLE, USE, CLAIM, DEMAND AND EQUITY, IF ANY, WHATSOEVER, IN THE ABOVE DESCRIBED CEMETERY INTERNMENT RIGHTS AND/OR MERCHANDISE, AND IF APPLICABLE, AUTHORIZE OWNERSHIP DOCUMENT TO: [name of consumer]"

- 52. Nothing in these form documents advises consumers purchasing burial plots from Defendants that Defendants will breach the boundaries of that plot in order to squeeze in other graves. Nor are consumers notified of any of the facts set forth above relating to Defendants' policy of "encroachment" or any of the other related policies described herein.
- 53. What happened to the named plaintiff illustrates the deceptive nature of Defendants' policies and practices.
- 54. In 2013, Plaintiff Maya Devinskaya was a 73 year old widow living on Social Security who was still trying to recover from the loss of her beloved husband when she suffered one of the worst tragedies that can befall a parent.
 - 55. Her 42 year old daughter, Ella, had died unexpectedly.
 - 56. Neither Ella's estate nor Mrs. Devinskaya had the money to purchase a burial plot.
- 57. Defendants refused to finance the sale of a burial plot for Ella, citing a policy that Defendants only allow financing "pre-need" and will not finance a grave that is to be immediately occupied.
- 58. Pressed for time, in that Jewish law required a prompt burial for Ella, Plaintiff

 Devinskaya agreed to purchase a plot for her deceased daughter at Shalom Memorial Park by

 "trading" a plot she already owned outright in Shalom Memorial Park back to Defendants a

 plot next to her late husband where she herself intended to be buried in exchange for a new plot

 for Ella which was nearby.

- 59. Plaintiff Devinskaya gave up her ownership of that plot and received form documents from Defendants which stated that she was now the owner of Lot 538, grave 4, the place where Ella was then buried in June of 2013.
- 60. After Ella was buried, her husband, brother, mother and other family members visited frequently, including all Jewish holidays.
- 61. By winter, the family began to notice that when they walked around Ella's grave, the ground was sinking.
- 62. In late March of 2014, Plaintiff Devinskaya, along with Ella's husband and other family members, visited Ella's gravesite in order to measure the site for a gravestone.
- 63. The plan was to purchase a gravestone and then have relatives from all over the United States and the World to come to the cemetery for a ceremony to place the stone.
- 64. Relatives as far away as Ukraine and Australia purchased tickets to attend this ceremony in June 2014, the anniversary of Ella's death.
- 65. While they were at the gravesite in March of 2014, Plaintiff Devinskaya tripped in a spot where the soil was sinking.
- 66. Plaintiff Devinskaya and other family members went to the cemetery office to complain to Defendants' management.
 - 67. They met with a male manager who then accompanied them to the gravesite.
- 68. While they were at the grave, they explained that they were there that day to measure for a headstone for Ella.
- 69. The manager began to claim that they were in the wrong spot, that Ella's head was not where Plaintiff Devinskaya and her family were measuring, but approximately a meter away.
 - 70. Plaintiff Devinskaya knew this was not true.

- 71. At least one family member had visited Ella's grave almost every day since the funeral and they were certain of the correct location.
 - 72. The manager continued to insist that Ella was in a different location.
- 73. When the family contradicted him, the manager then became agitated and appeared uncomfortable.
 - 74. He left without the issue being resolved.
- 75. Approximately two weeks later, a man named Yakov contacted Plaintiff

 Devinskaya's family and said he had been hired by the family of an individual named Emil

 Khrizman to place a gravestone on Mr. Khrizman's grave at Shalom Memorial Park.
- 76. Yakov is in the business of selling and installing headstones and does a substantial amount of work at the Shalom Memorial Park.
- 77. Yakov said that when he went to the cemetery to place the headstone on Mr. Khrizman's grave, he found the site was occupied by Ella's photograph and flowers.
- 78. Yakov immediately brought this to the attention of the Khrizman family and they in turn immediately complained to Defendants' management.
- 79. Defendants' management then called Plaintiff Devinskaya at home and admitted that there was a problem with Ella's grave.
- 80. Defendants' management indicated that there was another family who wanted to put a monument on a deceased family member's gravesite and that there was not enough room to do so unless Ella was disinterred and moved.
- 81. Defendants' management demanded that Plaintiff Devinskaya come Shalom Memorial Park and sign a consent form allowing Defendants to disinter Ella's body and re-bury it in another location.

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- 82. Plaintiff Deviskaya was devastated.
- 83. Ella's husbard, who had already suffered from high blood pressure, had to immediately seek medical attention in the hospital due to the stress from this issue.
 - 84. Subsequent avestigation revealed the horrible truth.
- 85. Defendants had buried Ella in a burial plot which already contained the remains of Mr. Khrizman.
- 86. In other word, Defendants had sold Plaintiff Devinskaya a burial plot for Ella which overlapped with a plot Defendants had previously sold to the Khrizman family and then Defendants buried Ella ka manner in which the two bodies overlapped!
 - 87. Defendants have obviously known this from the beginning.
- 88. But for YakorNatanzon's observations, and the daily observations of Ella's family as to the location of Ella's gave, this fact would never have been made known to Plaintiff Devinskaya.
 - 89. The foregoingfacts are not isolated instances or accidents.
- 90. Rather, they part of a knowing and intentional course of conduct by Defendants, the same type of conductwhich gave rise to the other lawsuits and actions against Defendant SCI in other states, in which defendants knowingly encroached on existing, already sold graves and place new bodies in such way that bodies touch, nearly touch or actually overlap with each other.
- 91. Nor do Defendants warn consumers at the time of purchase of the fact that Defendants' policies of "buble-selling" plots and "encroaching" on existing graves may result in bodies overlapping or tuching and may require disinterment and re-burial.
 - 92. As ghastly and egregious as these policies are, they are especially harmful in that

Shalom Memorial Park is a Jewish cemetery and Jewish law generally forbids disinterment and, even where it is allowed, requires a new religious ceremony to be performed upon re-burial.

93. Clearly, the class is in need of relief to end these policies and to remedy or mitigate the horrendous effects of these policies.

CLASS ACTION ALLEGATIONS

94. <u>Class Definition</u>: Plaintiff brings this action as a class action pursuant to Rule 1701, et seq. of the Pennsylvania Rules of Civil Procedure on behalf of themselves and all members of the following proposed Class:

All customers who purchased burial plots in Shalom Memorial Park from Defendants and/or all persons who are legally vested under Pennsylvania law with the right to control the disposition of the remains of any deceased person buried in Shalom Memorial Park.

- 95. Plaintiff reserves the right to modify the class description and the class based on the results of discovery.
- 96. Rule 1702(1) Numerosity: The class for whose benefit this action is brought is so numerous that joinder of all members is impracticable.
 - 97. The proposed class is composed of at least 1,000 persons.
- 98. Rule 1702(2) Commonality: Common questions of law and fact exist as to each class member.
- 99. All claims in this action arise exclusively from uniform policies and procedures of Defendants as outlined herein.
- 100. No violations alleged in this complaint are a result of any individualized oral communications or individualized interaction of any kind between class members and Defendants or anyone else.
 - 101. There are common questions of law and fact affecting the rights of the class

members, including, inter sia, the following:

- a. whether the miform policies alleged herein exist;
- b. whether thee policies violate Pennsylvania law;
- c. whether Defindants' failure to reveal the existence of these policies to purchasers of burial plas at the time of sale was an omission of material fact;
- d. whether Deindants' conduct was a violation of the Pennsylvania Unfair Trade Practices and Consumer Protection Law, 73 Pa. Cons. St. § 201-1 et seq;
- e. whether Defindants' conduct was knowing, deliberate and/or willful;
- f. whether Defindants have engaged in "deceptive conduct which creates a likelihood a confusion or misunderstanding" within the meaning of 73 P.S. § 201-2(4)(xx); and
- g. whether the dass is entitled to injunctive relief in the form of an order:
 - i) enjoining Defendants from carrying out the policies alleged herein;
 - ii) requiring Defendants to send a court-approved form of notice to all class member, advising them of the conduct alleged herein; and
 - iii) establishing a court-monitored audit to locate all instances where graves overlap a touch and a court-administered program to remedy the effects of the policies alleged herein.
- 102. Rule 1702(3) Typicality: The claims of Plaintiff are typical of those of all class members.
- 103. All claims of laintiff and the class arise from the same course of conduct, policies and procedures as outlined lerein.
 - 104. All claims of faintiff and the class are based on the exact same legal theories.
- 105. Rule 1702(4) Idequacy of Class Representation: Plaintiff will fairly and adequately assert and protest the interests of the class under the criteria set forth in Rule 1709.
 - 106. Plaintiff is a number of the class she seeks to represent.
 - 107. Plaintiff has minterest antagonistic to, or in conflict with, the class.

- 108. Plaintiff will thoroughly and adequately protect the interests of the class, having retained qualified and competent legal counsel to represent herself and the class.
- 109. Rule 1702(5): A class action would provide a fair and efficient method for adjudication of the controversy under the criteria set forth in Rule 1708.
- 110. Rule 1708: A class action is a fair and efficient method of adjudicating the controversy.
- 111. Common questions of law or fact predominate over any question affecting only individual members.
- 112. The prosecution of separate actions by or against individual members of the class would create a risk of inconsistent or varying adjudications with respect to individual members of the class which would confront Defendants with incompatible standards of conduct.
- 113. Adjudications with respect to individual members of the class would as a practical matter be dispositive of the interests of other members not parties to the adjudications and would substantially impair or impede their ability to protect their interests.
- 114. To Plaintiff's knowledge, no other litigation has already commenced raising issues regarding the operation of Shalom Memorial Park. Indeed, one of the primary purposes of this suit is to provide notice of the unlawful conduct to class members, because Defendants have failed to provide such notice.
- 115. This particular forum is appropriate for the litigation of the claims of the entire class since the action raises claims exclusively under Pennsylvania law, Shalom Memorial Park is located in Philadelphia, Plaintiff resides in Philadelphia and Defendants conduct business in Philadelphia.
 - 116. The expenses of litigation of separate claims by individual class members would be

high compared to the potential recovery of each individual class members.

- 117. Thus, the absence of class certification would spell the death knell of any litigation over the misconduct alleged herein.
- 118. The size of the class is believed to be less than 5,000 and the names of such persons are contained in the books and records of Defendants.
- 119. Thus, there are no difficulties which are likely to be encountered in identifying the class members or in the management of the action as a class action.
- 120. Rule 1709: The attorneys for the representative party are highly experienced in class actions and will adequately represent the interests of the class.
- 121. Plaintiff's attorneys have participated in over 125 class actions and have been appointed by courts to serve as sole class counsel or class co-counsel in those certified class actions.
 - 122. Plaintiff has no conflict of interest with other class members.
 - 123. Plaintiff seeks the same relief for herself as for every other class member.
- 124. Plaintiff has or can acquire adequate financial resources to assure that the interests of the class will not be harmed.

COUNT I

Pennsylvania Unfair Trade Practices and Consumer Protection Law 73 Pa. Cons.St. § 201-1 et. seq.

- 125. Plaintiff incorporates all preceding paragraphs of this complaint as if set forth fully herein.
 - 126. This action does not raise any claims of common law fraud.
- 127. Rather, the claims in this count arise exclusively against Defendants under the UTPCPL.

- 128. "The purpose of the UTPCPL is to protect the public from fraud and unfair or deceptive business practices." <u>Keller v. Volkswagen of Am., Inc.</u>, 733 A.2d 642, 646 (Pa.Super.1999).
- 129. It is well-established that, in order to carry out that purpose, the UTPCPL must be liberally construed. See Chiles v. Ameriquest Mortg. Co., 551 F.Supp.2d 393, 398 (E.D.Pa.2008) ("The UTPCPL must be construed liberally."); Pirozzi v. Penske Olds-Cadillac-GMC, Inc., 413 Pa.Super. 308, 605 A.2d 373, 376, appeal denied, 532 Pa. 665, 616 A.2d 985 (1992) ("our supreme court held that the UTPCPL is to be liberally construed in order to effect its purpose.")
- 130. In order to prevail under the UTPCPL, a plaintiff must prove the transaction between plaintiff and defendant constituted "trade or commerce" within the meaning of the UTPCPL and that the defendant was engaged in unfair or deceptive acts or practices.
- 131. The conduct alleged herein clearly took place during "trade and commerce" within the meaning of the UTPCPL in that Defendants are selling burial plots and burial services to the public.
 - 132. The conduct alleged herein constitutes a deceptive practice.
- 133. The UTPCPL 73 P.S. § 201-2(4)(xxi) defines unfair or deceptive acts or practices, inter alia, as any: "deceptive conduct which creates a likelihood of confusion or misunderstanding."
- 134. Prior to 1996, 73 P.S. § 201-2(4)(xxi) required that a defendant engage in the equivalent of common law fraud. See Flores v. Shapiro & Kreisman, 246 F.Supp.2d 427, 432 (E.D.Pa.2002); Commonwealth of Pa. v. Percudani, 825 A.2d 743, 746-47 (Pa.Commw.2003).
 - 135. In 1996, however, UTPCPL 73 P.S. § 201-2(4)(xxi) was amended to add the word

"deceptive conduct" as an alternative to "fraud" in describing the practices prohibited by this section. See Grimes v. Enter. Leasing Co. of Phila., LLC, 66 A.3d 330, 337 at n.4 (Pa. Super. Ct. 2013)(holding that reliance was not an element of a claim under the UTPCPL for a deceptive conduct "catchall" violation); Bennett v. A.T. Masterpiece Homes at Broadsprings, LLC, 40 A.3d 145 (Pa.Super.2012) (holding that the amendment to the catch-all provision that added the language "or deceptive conduct" changed the requirement from proving actual fraud to merely proving deceptive conduct); Commonwealth of Pa. v. Percudani, 825 A.2d 743, 746-47 (Pa.Commw.2003) (a plaintiff who alleges deceptive conduct to proceed without proving all of the elements of common law fraud); Flores v. Shapiro & Kreisman, 246 F. Supp.2d 427, 432 (E.D.Pa,2002):

"by adding a prohibition on 'deceptive' conduct, the 1996 amendment to the CPL eliminated the need to plead all of the elements of common law fraud in actions under the CPL. Under general principles of statutory interpretation, no word should be rendered redundant. The new word "deceptive" in the statute, therefore, must have been intended to cover conduct other than fraud."

136. Numerous cases have held that, after 1996, 73 P.S. § 201-2(4)(xxi) does not require actual fraud or reliance, including several recent Superior Court opinions. See Grimes v. Enter. Leasing Co. of Phila., LLC, 66 A.3d 330, 337 at n.4 (Pa. Super. Ct. 2013), holding that reliance was not an element of a claim under the UTPCPL for a deceptive conduct "catchall" violation stating:

"As this Court recently held in Bennett, when a plaintiff alleges a claim under the UTPCPL catchall provision under the theory of deceptive conduct, the plaintiff need not prove the elements of common law fraud, including 'induc[ment of] justifiable reliance' Bennett, supra at 152 n.5, 154-155. Therefore, to the extent that Grimes alleges Enterprise's conduct was deceptive, as opposed to fraudulent, she need not allege justifiable reliance," (emphasis added)

See also Bennett v. A.T. Masterpiece Homes at Broadsprings, LLC, 40 A.3d 145 (Pa.Super.2012) (holding that the amendment to the catch-all provision that added the language "or deceptive conduct" changed the requirement from proving actual fraud to merely proving deceptive conduct).

- 137. As alleged herein, Defendants have engaged in deceptive conduct which creates a likelihood of confusion or misunderstanding.
- 138. The practices of Defendants as alleged herein are clearly deceptive and, indeed, are outrageous and shocking.
- 139. Such conduct is also based on, <u>inter alia</u>, material nondisclosures and material omissions of facts known by Defendants.
- 140. At no point in the process of selling burial plots do Defendants inform consumers in any fashion of the following material facts of which Defendants were aware:
 - a. That Defendants employ a policy of "double selling" the same grave plot to multiple purchasers;
 - That Defendants have sold more grave plots in Shalom Memorial Park than there is physical space to accommodate such graves without overlap;
 - c. That Defendants are pursuing a policy of "encroachment" as described herein;
 - d. That Defendants' policies result in bodies touching or overlapping; and
 - e. That Defendants' policies may require disinterment and re-burial of loved ones.
- 141. Plaintiff and the class reasonably and justifiably expected that Defendants would not engage in the activities outlined above.
 - 142. It is submitted that the Court may presume as a matter of law that no rational

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consumer would purchase a grave plot from Defendants if they were made aware of the omitted facts outlined above. See Markocki v. Old Republic Nat'l Title Ins. Co., 254 F.R.D. 242, 251 (E.D. Pa. 2008) (in certifying UTPCPL claims of a class that was overcharged for title insurance, concluding that "the proposed class is entitled to a presumption of class-wide reliance" when defendant's "material nondisclosure [was] part of a common course of conduct" and plaintiff had asserted that "every consumer reasonably, and justifiably, expects the title insurer ... to charge the rate required by ... Pennsylvania law").

143. As a proximate result of Defendants' conduct, Plaintiff and the class have suffered an ascertainable loss of money and property.

COUNT II

Unjust Enrichment/Disgorgement

- 144. Plaintiff incorporates all preceding paragraphs as though fully set forth at length herein.
- 145. Alternatively, by the acts alleged herein, Defendants received a benefit from Plaintiff and the class, in the form of the cost paid by Plaintiff and the class for burial plots and burial services.
- 146. The retention of that benefit by Defendants would be unjust because of the circumstances described herein.
- 147. By the facts alleged herein, equity demands that Defendants disgorge themselves of this benefit and that the benefit be returned to Plaintiff and the class.
- 148. Thus, as an alternative theory, Plaintiff brings this claim of unjust enrichment/disgorgement.

COUNT III

Breach of Contract

- 149. Plaintiff incorporates all preceding paragraphs as though fully set forth at length herein
- 150. The form documents provided to Plaintiff and the class at the time they purchased burial plots from Defendants expressly stated that such purchasers were the full, lawful and exclusive owners of such burial plots.
 - 151. Defendants, by the acts alleged herein, have breached those contracts.
- 152. Moreover, every contract contains within it an implied covenant of good faith and fair daling.
- 153. By the acts alleged herein, Defendants have breached that covenant of good faith and für dealing in the most outrageous way imaginable.
 - 154. As a result of that breach, Plaintiff and the class have suffered damages.

COUNT IV

TRESPASS

- 155. Plaintiff incorporates all preceding paragraphs as if set forth fully herein.
- 156. By the acts set forth herein, Defendants have committed volitional acts of intrusion on preerty owned by Plaintiff and the class; i.e. the grave plots sold to Plaintiff and the class.
- 157. These acts of intrusion included breaching the boundaries of the burial plots sold to Plaint and the class by, inter alia, placing bodies or portions of bodies within the boundaries of the ples owned by Plaintiff and the class, and selling, or purporting to sell, all or a portion of plots deady owned by Plaintiff and the class to other buyers.
 - 158. These intrusions were committed by Defendants without the permission of

Plaintiff and the class.

- 159. Plaintiff was in possession of this land, and/or were entitled to possession, at the time these intrusions occurred.
- 160. Defendants acted with the knowledge and the intent of intruding on property owned by Plaintiff and the class.

COUNT V

PRIVATE NUISANCE

- 161. Plaintiff incorporates all preceding paragraphs as if set forth fully herein.
- 162. By the acts set forth herein, Plaintiff and the class owned and/or had legal control over certain property; i.e. the grave plots sold to Plaintiff and the class.
- 163. By the acts set forth herein, Defendants created a condition or permitted a condition to exist that was indecent or offensive to the senses, and was an obstruction to the free use of property, so as to interfere with the comfortable enjoyment of that property.
- 164. This condition interfered with the use or enjoyment of land owned by Plaintiff and the class.
 - 165. Plaintiff and the class did not consent to Defendants' conduct.
- 166. An ordinary person would be reasonably annoyed or disturbed by Defendants' conduct.
 - 167. Plaintiff and the class were harmed by that conduct.
 - 168. Defendants' conduct was a substantial factor in causing that harm.
 - 169. The seriousness of the harm outweighs the public benefit of Defendants' conduct.

WHEREFORE, Plaintiff asks this Court to:

- a. Certify the case as a class action pursuant to Rule 1701, et. seq. of the Pennsylvania Rules of Civil Procedure;
- b. Enter an order for injunctive and declaratory relief, enjoining Defendants' policies as alleged herein, directing Defendants to send a court-approved form of notice to all class members advising them of these policies, and establishing a court-administered program to conduct an audit and mitigate the damage caused by these policies, with the Defendants being ordered to pay the costs associated with such a program;
- Enter judgment in favor of each class member for damages suffered as a result of the conduct alleged herein, to include interest and pre-judgment interest;
- d. Award punitive damages;

Dated: 5/12/14

- e. Award Plaintiff reasonable attorneys' fees and costs;
- f. Award Plaintiff and the class treble damages and/or a \$100 per person statutory penalty as provided by 73 P.S. § 201-9.2(a); and
- g. Grant such other and further legal and equitable relief as the Court deem just and equitable.

DENITTIS OSEFCHEN, P.C.

BY:

Stephen P. DeNittis, Esquire Shane T. Prince, Esquire DeNITTIS OSEFCHEN, P.C. 1500 JFK Blvd, Suite 200 Two Penn Center Philadelphia, PA 19102

Gavin Lentz, Esquire Bryan R. Lentz, Esquire Bochetto & Lentz, P.C. 1524 Locust Street Philadelphia, PA 19102

Attorneys for Plaintiffs

VERIFICATION

- I, Maya Devinskaya, hereby state:
- 1. I am the Plaintiff in the within matter.
- 2. I verify that the statements made in the foregoing complaint are true and correct to the best of my knowledge, information and belief.
- I understand that the statements in said complaint are made subject to the penalties of 18
 Pa. C.S. Section 4904 relating to unsworn falsification to authorities.

Mafa Devzinkaja
Maya Devinskaya

VERIFICATION

- I, Stephen P. DeNittis, hereby state:
- 1. I am the attorney for the Plaintiffs in the within matter.
- 2. I verify that the statements made in the foregoing Complaint are true and correct to the best of my knowledge, information and belief.
- 3. I understand that the statements in said Complaint are made subject to the penalties of 18 Pa. C.S. § 4904 relating to unsworn falsification to authorities.

Stephen P. DeNittis

Dated: 5 12/14

VERIFICATION

- I, Shane T. Prince, hereby state:
- 4. I am the attorney for the Plaintiffs in the within matter.
- 5. I verify that the statements made in the foregoing Complaint are true and correct to the best of my knowledge, information and belief.
- 6. I understand that the statements in said Complaint are made subject to the penalties of 18 Pa. C.S. § 4904 relating to unsworn falsification to authorities.

Shane T. Prince

Dated: 5/15-114

EXHIBIT B

UNITED STATES DISTRICT COURT FOR THE EASTERN DISTRICT OF PENNSYLVANIA

MAYA DEVINSKAYA, on behalf of herself and all others similarly situated,

Civil Action No.

Plaintiff,

٧.

SERVICE CORPORATION INTERNATIONAL INC., SCI PENNSYLVANIA FUNERAL SERVICES INC., FOREST HILLS CEMETERY CORP., and SHALOM MEMORIAL PARK, INC, each doing business as "SHALOM MEMORIAL PARK."

Defendants.

CERTIFICATION OF MICHAEL J. AMATO

I, MICHAEL J. AMATO, hereby certify as follows:

1. I have been employed as the Finance Director for the entity which oversees the review of the monthly financial operating statements for subsidiaries of Defendant Service Corporation International which operate funeral homes and cemeteries in the market area which includes the Shalom/Forest Hills Cemetery that is the subject of the allegations in the Complaint. I have held this position since November 2003. My current responsibilities include overseeing the review of the monthly operating statements for the funeral homes and cemetery locations within the New York Market's designated territory.

¹ The entity's full name is New York Market Support Center ("New York Market").

2. I directed the completion of a report which compiles all of the lot sales revenue

from January 2009 through April 2014 for the Shalom/Forest Hills Cemetery.

3. The total lot sales revenue for the Shalom/Forest Hills Cemetery from January

2009 through April 2014 exceeds \$8,000,000.00.

4. The total lot sales revenue reflects the fees that were paid by consumers to

purchase the lots only for the relevant time period, and does not include any costs

or fees for services or merchandise that were paid in connection with these

purchases.

5. This type of revenue report is part of the monthly financial reporting that is

generated in the normal course of business and is prepared in accordance with

generally accepted accounting principles. This report relies on documents that are

compiled and maintained in the normal course of New York Markets' business.

I hereby certify that the foregoing statements made by me are true. I am aware that if any

of the foregoing statements made by me are willfully false, I am subject to punishment.

Dated: June 12, 2014

Michael J. Amato

С	ase 2:14-cv-03	630-PD Docum	ent 1 Filed 06/12	2/14 Page 41 of 4	43
JS 44 (Rev. 12/12)			VER SHEET		
The JS 44 civil cover sheet and provided by local rules of court purpose of initiating the civil do	the information contained. This form, approved by tocket sheet. (SEE INSTRUC	herein neither replace nor su he Judicial Conference of the TIONS ON NEXT PAGE OF THE	pplement the filing and service e United States in September 1 IIS FORM.)	of pleadings or other papers a 974, is required for the use of	as required by law, except as the Clerk of Court for the
I. (a) PLAINTIFFS Maya Devinskaya, on bel	nalf of herself and all	other similarly situated	Services, Inc., Fore	n International, Inc., SCI	, and Shalom Memorial
(b) County of Residence of (EX	First Listed Plaintiff <u>F</u> CCEPT IN U.S. PLAINTIFF C.	Philadelphia County, P.A 4SES)	County of Residence NOTE: IN LAND CO	ing business as "Shalom of First Listed Defendant (IN U.S. PLAINTIFF CASES ON ONDEMNATION CASES, USE TO OF LAND INVOLVED.	Harris County, TX
(c) Attorneys (Firm Name, Address, and Telephone Number) Stephen P. DeNittis, Esq. DeNittis Osefchen, P.C. 1500 JFK Blvd, Suite 200, Philadelphia, PA 19102 Attorneys (If Known) John F. Stoviak Saul Ewing LLP 1500 Market Street, Philadelphia, PA 19102				02	
II. BASIS OF JURISDICTION (Place an "X" in One Box Only) III. CITIZENSHIP OF PRINCIPAL PARTIES (Place an "X" in One Box for Plaintiff (For Diversity Cases Only) and One Box for Defendant)					
☐ 1 U.S. Government ☐ 3 Federal Question Plaintiff (U.S. Government Not a Party)			(For Diversity Cases Only) PT Citizen of This State		PTF DEF incipal Place
☐ 2 U.S. Government Defendant	3 4 Diversity (Indicate Citizensh	ip of Parties in Item III)	Citizen of Another State	2	
			Citizen or Subject of a Foreign Country	3	
IV. NATURE OF SUIT	(Place on "Y" in One Box ()	alui			
CONTRACT		ORTS	FORFEITURE/PENALTY	BANKRUPTCY	OTHER STATUTES
D	PERSONAL INJURY	PERSONAL INJURY	☐ 625 Drug Related Seizure	☐ 422 Appeal 28 USC 158	☐ 375 False Claims Act
☐ 110 Insurance ☐ 120 Marine	310 Airplane	365 Personal Injury -	of Property 21 USC 881	☐ 423 Withdrawal	☐ 400 State Reapportionment
120 Marine 130 Miller Act	315 Airplane Product	Product Liability	☐ 690 Other	28 USC 157	☐ 410 Antitrust
☐ 140 Negotiable Instrument	Liability	☐ 367 Health Care/	[· · · · · · · · · · · · · · · · · · ·		 430 Banks and Banking
☐ 150 Recovery of Overpayment	☐ 320 Assault, Libel &	Pharmaceutical		PROPERTY RIGHTS	450 Commerce
& Enforcement of Judgment	1 '	Personal Injury		☐ 820 Copyrights	☐ 460 Deportation
☐ 151 Medicare Act	330 Federal Employers'	Product Liability		☐ 830 Patent	470 Racketeer Influenced and
☐ 152 Recovery of Defaulted	Liability	368 Asbestos Personal		☐ 840 Trademark	Corrupt Organizations
Student Loans	☐ 340 Marine	Injury Product			480 Consumer Credit 490 Cable/Sat TV
(Excludes Veterans)	☐ 345 Marine Product	Liability	LABOR	SOCIAL SECURITY	850 Securities/Commodities/
☐ 153 Recovery of Overpayment	Liability	PERSONAL PROPERTY	710 Fair Labor Standards	☐ 861 HIA (1395ff)	Exchange
of Veteran's Benefits	☐ 350 Motor Vehicle	☐ 370 Other Fraud	Act	☐ 862 Black Lung (923) ☐ 863 DIWC/DIWW (405(g))	■ 890 Other Statutory Actions
☐ 160 Stockholders' Suits	☐ 355 Motor Vehicle	371 Truth in Lending	☐ 720 Labor/Management	☐ 864 SSID Title XVI	891 Agricultural Acts
■ 190 Other Contract	Product Liability	☐ 380 Other Personal	Relations	065 DSI (405(a))	893 Environmental Matters

120 Marine	☐ 310 Airplane	1 365 Personal Injury -	F: 3	U 425 Williamanai	- 100 State Itempperment
☐ 130 Miller Act	☐ 315 Airplane Product	Product Liability	☐ 690 Other	28 USC 157	410 Antitrust
☐ 140 Negotiable Instrument	Liability	367 Health Care/			430 Banks and Banking
☐ 150 Recovery of Overpayment	☐ 320 Assault, Libel &	Pharmaceutical		PROPERTY RIGHTS	☐ 450 Commerce
& Enforcement of Judgment	Slander	Personal Injury		☐ 820 Copyrights	☐ 460 Deportation
☐ 151 Medicare Act	330 Federal Employers'	Product Liability		☐ 830 Patent	470 Racketeer Influenced and
☐ 152 Recovery of Defaulted	Liability	368 Asbestos Personal		☐ 840 Trademark	Corrupt Organizations
Student Loans	☐ 340 Marine	Injury Product			☐ 480 Consumer Credit
(Excludes Veterans)	☐ 345 Marine Product	Liability	LABOR	SOCIAL SECURITY	☐ 490 Cable/Sat TV
☐ 153 Recovery of Overpayment	Liability	PERSONAL PROPERTY	710 Fair Labor Standards	□ 861 HIA (1395ff)	☐ 850 Securities/Commodities/
of Veteran's Benefits	☐ 350 Motor Vehicle	☐ 370 Other Fraud	Act	☐ 862 Black Lung (923)	Exchange
☐ 160 Stockholders' Suits	☐ 355 Motor Vehicle	☐ 371 Truth in Lending	720 Labor/Management	☐ 863 DIWC/DIWW (405(g))	☐ 890 Other Statutory Actions
■ 190 Other Contract	Product Liability	☐ 380 Other Personal	Relations	☐ 864 SSID Title XVI	☐ 891 Agricultural Acts
☐ 195 Contract Product Liability	☐ 360 Other Personal	Property Damage	☐ 740 Railway Labor Act	☐ 865 RSI (405(g))	☐ 893 Environmental Matters
☐ 196 Franchise	Injury	☐ 385 Property Damage	☐ 751 Family and Medical		☐ 895 Freedom of Information
	☐ 362 Personal Injury -	Product Liability	Leave Act		Act
	Medical Malpractice		☐ 790 Other Labor Litigation		☐ 896 Arbitration
REAL PROPERTY	CIVIL RIGHTS	PRISONER PETITIONS	☐ 791 Employee Retirement	FEDERAL TAX SUITS	■ 899 Administrative Procedure
☐ 210 Land Condemnation	☐ 440 Other Civil Rights	Habeas Corpus:	Income Security Act	☐ 870 Taxes (U.S. Plaintiff	Act/Review or Appeal of
☐ 220 Foreclosure	441 Voting	☐ 463 Alien Detainee		or Defendant)	Agency Decision
☐ 230 Rent Lease & Ejectment	☐ 442 Employment	☐ 510 Motions to Vacate		☐ 871 IRS—Third Party	☐ 950 Constitutionality of
☐ 240 Torts to Land	1 443 Housing/	Sentence		26 USC 7609	State Statutes
☐ 245 Tort Product Liability	Accommodations	☐ 530 General			
☐ 290 All Other Real Property	☐ 445 Amer. w/Disabilities -	☐ 535 Death Penalty	IMMIGRATION		
	Employment	Other:	☐ 462 Naturalization Application		
	☐ 446 Amer. w/Disabilities -	☐ 540 Mandamus & Other	☐ 465 Other Immigration		
			☐ 465 Other Immigration Actions		
	☐ 446 Amer. w/Disabilities -	☐ 540 Mandamus & Other	_		
	☐ 446 Amer. w/Disabilities - Other	☐ 540 Mandamus & Other ☐ 550 Civil Rights	_		
	☐ 446 Amer. w/Disabilities - Other	☐ 540 Mandamus & Other ☐ 550 Civil Rights ☐ 555 Prison Condition	_		
	☐ 446 Amer. w/Disabilities - Other	☐ 540 Mandamus & Other ☐ 550 Civil Rights ☐ 555 Prison Condition ☐ 560 Civil Detainee -	_		

		Conditions of Confinement		
V. ORIGIN (Place an "X" in On	ne Box Only)			
Original 2 Remove State C		Remanded from 4 Appellate Court	Reinstated or Reopened 5 Transfe Another (specify)	rred from
VI. CAUSE OF ACTION	L28 USC 1332(d)	tute under which you are fil	ing (Do not cite jurisdictional stati	utes unless diversity):
VI. CAUSE OF ACTION	Brief description of ca	use: on regarding burial plo	ots	
VII. REQUESTED IN	☑ CHECK IF THIS	IS A CLASS ACTION	DEMAND \$	CHECK YES only if demanded in complaint:
COMPLAINT:	: UNDER RULE 23, F.R.Cv.P.		> 5,000,000.00	JURY DEMAND: ※ Yes □ No
VIII. RELATED CASE(S	S) (San in the stimul			
IF ANY	(See instructions):	JUDGE		DOCKET NUMBER
DATE		SIGNATURE OF ATTOR	VEY-OF RECORD	
06/12/2014		Johnt	Storial	
FOR OFFICE USE ONLY	TO THE STATE OF TH		\mathcal{J}	
RECEIPT # AMOU	JNT	Applying ifp	JUDGE	MAG. JUDGE

Case 2:14-cv-03630-PD Document 1 Filed 06/12/14 Page 42 of 43 UNITED STATES DISTRICT COURT

FOR THE EASTERN DISTRICT OF PENNSYLVANIA - DESIGNATION FORM to be used by counsel to indicate the category of the case for the purpose of assignment to appropriate calendar. Address of Plaintiff: Maya Devinskaya, 8330 Alma St., Philadelphia, Pa 19152 Address of Defendant: Service Corporation international, Inc. 1929 Allen Parlway, Houston, TX 77019 Place of Accident, Incident or Transaction: Philadelphia, (Use Reverse Side For Additional Space) Does this civil action involve a nongovernmental corporate party with any parent corporation and any publicly held corporation owning 10% or more of its stock? Yes No□ (Attach two copies of the Disclosure Statement Form in accordance with Fed.R.Civ.P. 7.1(a)) Yes□ Does this case involve multidistrict litigation possibilities? RELATED CASE, IF ANY: Date Terminated: Judge Case Number: Civil cases are deemed related when yes is answered to any of the following questions: 1. Is this case related to property included in an earlier numbered suit pending or within one year previously terminated action in this court? 2. Does this case involve the same issue of fact or grow out of the same transaction as a prior suit pending or within one year previously terminated action in this court? Yes□ 3. Does this case involve the validity or infringement of a patent already in suit or any earlier numbered case pending or within one year previously Yes□ terminated action in this court? 4. Is this case a second or successive habeas corpus, social security appeal, or pro se civil rights case filed by the same individual? No CIVIL: (Place / in one category only) B. Diversity Jurisdiction Cases: A. Federal Question Cases: 1. Insurance Contract and Other Contracts 1.

Indemnity Contract, Marine Contract, and All Other Contracts 2.

Airplane Personal Injury 2. D FELA 3. □ Assault, Defamation 3.

Jones Act-Personal Injury 4.

Marine Personal Injury 4. □ Antitrust 5. D Motor Vehicle Personal Injury 5. □ Patent 6. □ Other Personal Injury (Please specify) 6. □ Labor-Management Relations 7. □ Products Liability 7.

Civil Rights 8.

Products Liability — Asbestos 8. □ Habeas Corpus 9.

All other Diversity Cases 9. □ Securities Act(s) Cases (Please specify) __ 10. □ Social Security Review Cases 11. □ All other Federal Question Cases (Please specify) ARBITRATION CERTIFICATION (Check Appropriate Category) counsel of record do hereby certify: □ Pursuant to Local Civil Rule 53.2, Section 3(c)(2), that to the best of my knowledge and belief, the damages recoverable in this civil action case exceed the sum of \$150,000.00 exclusive of interest and costs; □ Relief other than monetary damages is sought. Attorney I.D.# NOTE: A trial de now will be a trial by jury only if there has been compliance with F.R.C.P. 38. I certify that, to my knowledge, the within case is not related to any case now pending or within one year previously terminated action in this court except as noted above. Attorney-at-Law CIV. 609 (5/2012)

IN THE UNITED STATES DISTRICT COURT FOR THE EASTERN DISTRICT OF PENNSYLVANIA

CASE MANAGEMENT TRACK DESIGNATION FORM

CIVIL ACTION

Maya Deviuskaya, Se on behalf of herself v and all others	rvice Corporation	on:	CIVIL ACTION	
and Gil others similarly situated	Inc., et al	:	NO.	
In accordance with the Civ plaintiff shall complete a Ca filing the complaint and serv side of this form.) In the designation, that defendant	ase Management I ve a copy on all deferent that a deferent that a deferent shall, with its firstarties, a Case Man	Frack Designation Fendants. (See § 1:0 and ant does not agret to appearance, submagement Track De	ction Plan of this court, counse Form in all civil cases at the tir 03 of the plan set forth on the re- ee with the plaintiff regarding hit to the clerk of court and services signation Form specifying the	verse said ve on
SELECT ONE OF THE F	OLLOWING CA	SE MANAGEMI	ENT TRACKS:	
(a) Habeas Corpus – Cases	brought under 28	U.S.C. § 2241 thr	ough § 2255.	()
(b) Social Security – Cases and Human Services de	requesting review nying plaintiff So	of a decision of the cial Security Bene	he Secretary of Health fits.	()
(c) Arbitration – Cases requ	uired to be designa	ated for arbitration	under Local Civil Rule 53.2.	()
(d) Asbestos – Cases involve exposure to asbestos.	ving claims for pe	rsonal injury or pro	operty damage from	()
(e) Special Management – commonly referred to a the court. (See reverse management cases.)	s complex and tha	it need special or 11	ntense management by	
(f) Standard Management	- Cases that do no	ot fall into any one	of the other tracks.	
6/17/14 Date 215-972-1095	Attorney-a 315-9	Friede It-law 72-1921	Defendants Attorney for 1stoniak @ Saul. Lon	1
Telephone	FAX Num	ber	E-Mail Address	

(Civ. 660) 10/02